
From: Rebecca Alvarado <ralvarado@higbeeassociates.com>

Sent: Tuesday, January 29, 2019 1:43 PM

To: [REDACTED]

Subject: Copyright (Legal) Homeless United for Friendship and Freedom - Agence France-Presse - 518891

My name is Rebecca Alvarado, I am a Claim Resolution Specialist at the Law Firm of Higbee & Associates. My job is to help resolve copyright claims without them having to go to court. I will be calling you soon to talk about a letter the law firm sent you involving a potential copyright claim by our client Agence France-Presse and PicRights. I have attached a copy of our initial demand letter for your reference.

I am not one of the attorneys. I have about 14 days to try and resolve this claim before the claim gets escalated to the attorneys. The claim gets more stressful and expensive when it gets moved to the attorneys— my goal is to not let that happen to you.

Here are a couple of things that can help solve this potential problem:

First, if you have a license for the image that was purchased prior to the image being used, please let me know and provide it to me via email.1

If you did not have a license or proper business insurance, we can talk about how to come to a reasonable resolution. I will call you soon.

In the meantime, feel free to email me or call me on my direct line at 657-229-6213.

Please Note: Removing the image does not excuse the claim or pay for prior use of the image. Our client still seeks to recover damages.

Rebecca Alvarado
Claims Resolution Specialist
Copyright Division

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