Below are the general steps we will take on your project. Items are placed in the center of the room and covered with clean, new plastic sheeting. All Floors protected with drop cloths. Holes and cracks in ceiling and walls are filled, stains are sealed and surfaces are scuffed sanded. Repaired areas are primed and finally painted. Furniture and accessories are moved back to their desired locations. Floors and Carpets are vacuumed and swept. All materials are removed.

- Foyer
- Living Room
- Family Room
- Kitchen
- Master Bedroom
- Bedroom 1
- Bedroom 2
- Hallway
- Dining Room
- Powder Room
- Bathroom #1
- Bathroom #2
- Closet

Additional Instructions/Options/Exclusions:
- Closet painting
- Change doors
- Hand paint
- Change room
- Fixing toilet

Additional work to be performed:
- Carpentry
- Other

Duron paint will be used unless otherwise requested by customer. An additional charge will be made for other paint brands. Owner must remove all delicate staff around all areas that will be painted.

We agree hereby to furnish material and labor – complete in accordance with above specifications, for the sum of:

$450

Acceptance of Contract - The above prices, specifications and conditions are satisfactory and are hereby accepted. You are authorized to do the work as specified. Payment will be made as outlined above.

Signature

Date of Acceptance:
Additional Job Notes / Instructions

- Install new Switch Leg for Master Bath Light and Install Fixture
  $376.00

- Install 2 new Switch Leg for Master Fan (Master bedroom)
  $376.00

- Troubleshoot outlets
  $292.00

Recomendation:
- Remove and replace electrical service (upgrade 200A) with expanding system.
  $3,500.00

- Remove and replace 35 duplex recept.
  $2,082.00

Future Work

Thank you very much for your business!
Please call if you have any questions about the work we have completed or estimated for you.
Estimates are valid for 30 days.
## Client Information
- **Name:** Jane Perez
- **Address:** 9307 Marycrest St
- **Address:** FFX, VA 22031

## Job Information
- **Name:**
- **Address:**
- **Contact:**
- **Phone:**

## Description of Work
1. Corrected problems w/ recepts
2. Outlets not working
3. Replaced 11 duplex recepts

## Other Charges
1. Service fee

## Payment Method
- **Check # or CCID:**
- **Card Type:**
- **Name on Card:**
- **Card Number:**
- **Expiration Date:**
- **Total Materials:** $33.00
- **Total Other:** $170.00
- **Total:** $203.00

## Invoice Details
- **Date of Order:** 9/13/2011
- **P.O. Number:**
- **Job Number:**
- **Truck Number:** 202
- **Date Scheduled:** 9/21/2011
- **Time Scheduled:** 8 AM
- **Work Ordered By:** 1st

## QTY | MATERIAL | PRICE | AMOUNT
--- | --- | --- | ---
11 | Duplex Recept | | |

## Other Charges

<table>
<thead>
<tr>
<th>DATE</th>
<th>LABOR</th>
<th>HRS.</th>
<th>RATE</th>
<th>AMOUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>9/21</td>
<td>Dave Retty</td>
<td>2</td>
<td>703</td>
<td>728</td>
</tr>
</tbody>
</table>

TOTAL LABOR: 703.728.4519
REPAIR ORDER
MHIC #120646
www.blainewindowrepair.com

JANE PEREZ
9307 MAYCREST ST
FAIRFAX VA 22031

Ordered By: JANE PEREZ

DATE OF ORDER: 10/11/11
HOMESTELEPHONE NUMBER: 571-839-6406
OFFICE TELEPHONE NUMBER: 571-839-6406

TERMS: UPON COMPL
SALES NO: 009
ORDER NUMBER: 11284042
P.O. NUMBER: 5644-H2 STONEHURST DR

DATE OF SERVICE: 10/20/11
MECHANIC: Dan
TIME IN: 8:22
TIME OUT: 

SPECIAL NOTES:
Scheduled For: 10/20/11

COMMENTS:
CALL #1 INSPECT 2 ANDERSON WINDOWS MISSING BALANCES. EO EMAILING PICTURES - BRING PART & DO WORK SAME DAY IF POSS.
$65 SITE INSPECTION WAS QUOTED.

NEED TO COMPLETE:
☐ All With Price (Under $200.) ☐ Fax Estimate ☐ Complete to Bill
☐ Send Written Estimate ☐ Call Customer for P/U ☐ Write New Ticket
☐ Order Material ASAP ☐ Reschedule ☐ Call #
☐ Additional Work ☐ Complete Paid

WORK COMPLETED:
☐ INSPECTION ☐ DEPOSIT TRUCK#

☐ SEE ATTACHED SHEET WORK COMPLETED.

PAYMENT INFORMATION

<table>
<thead>
<tr>
<th>MATERIAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>CASH</td>
</tr>
<tr>
<td>CHECK</td>
</tr>
<tr>
<td>VISA</td>
</tr>
<tr>
<td>M/C</td>
</tr>
<tr>
<td>NET 30</td>
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</table>

<table>
<thead>
<tr>
<th>TRK SUPPLY</th>
</tr>
</thead>
<tbody>
<tr>
<td>CASH</td>
</tr>
<tr>
<td>CHECK</td>
</tr>
<tr>
<td>VISA</td>
</tr>
<tr>
<td>M/C</td>
</tr>
<tr>
<td>NET 30</td>
</tr>
</tbody>
</table>

BALANCE DUE
**Measure and dealing with hard surface**

The Home Depot has agreed upon consistent guidelines for:

- Hardwood and laminate flooring moisture installation
- Work on Sundays or holidays
- Replace exterior thresholds
- Paint stair or finish trim on moldings
- Do electrical or plumbing works
- Disconnect or connect gas appliances or water lines
- Adhering, or anchoring
- Move some tiles, such as floors, and baseboards
- Remove or halve any animal solids on pre-installed carpet
- We will not:

**Special Notes:**

- Review hazardous policies before proceeding.

**Details:**

- Electrical or plumbing disconnect and reconnect - see NIT for job site clean-up and walk-through with customer.

**Installation Note:**

- Customer must choose a polyurethane finish on any wood or laminate flooring.

**Installation Note (continued):**

- Customer must choose stair color.
- Sanding, cleaning, and finishing on existing floors.
INSTALLATION

AFTER YOUR INSTALLATION IS COMPLETE...

THANK YOU FOR CHOOSING A QUALITY PRODUCT FROM OUR MANUFACTURER.

INSTALLATION TIPS:

- **Measure Twice, Cut Once:** Accurate measurements are essential to ensure a proper fit and professional appearance.
- **Check Leveling:** Ensure all units are level to prevent water accumulation and potential damage to your home.
- **Use Proper Tools:** Utilizing the correct tools for the job will help prevent damage and ensure safety.
- **Follow the Manufacturer's Instructions:** Strictly adhere to the manufacturer's instructions for installation, as they have designed the product to work optimally.

MAINTENANCE:

- **Regular Cleaning:** Clean the unit and surrounding area regularly to maintain its performance and appearance.
- **Inspect for Leaks:** Regularly inspect the installation for any leaks or issues to prevent water damage.
- **Check Operating Temperature:** Ensure the operating temperature is within the manufacturer's specifications to avoid overheating or malfunction.

**DISCLAIMER:**

This installation guide is provided for informational purposes only. Always consult the manufacturer's instructions and warranty documents. The manufacturer is not liable for any damages or issues arising from improper installation or maintenance.

*Contact Us for More Information!*
TOTAL CHARGES OF ALL MERCHANDISE & SERVICES

BALANCE DUE

5/7/209 96

$7,099.85

TOTAL

$7,099.85

SALES TAX

0.00

ORDER TOTAL

$7,099.85

END OF ORDER NO. 4605-431096

Customer Signature

NO. 4605-431096

Page 4 of 4

Last Name: Perez

continued

TOTAL CHARGES OF ALL MERCHANDISE & SERVICES

PROGRAM:

SERVICES NOT AVAILABLE WITH THIS INSTALLATION

DEFECTS EXCEPT DESIGN CENTER. THE CUSTOMER MUST HAVE THEIR
LABOR MAY NOT BE AVAILABLE FROM HOME
PROBLEMS, THEN IT WILL BE EXTRA CHARGE IN SOME CASES. THIS
OR DEFERRED ELECTRICAL OR PLUMBING
LEAD TO ADDITIONAL CHARGES.

APPOINTMENTS WILL

CONFLICTING APPOINTMENTS WITH INSTALLS OR MISSED SCHEDULES

APPOINTMENTS TO TMIN THEM DOWN

IF SO YOU WILL HAVE TO REPLACE YOUR DOORS OR HIRE A

FIT DOORS MAY NOT SWING CLEAR

IF THE NEW FLOOR IS SUBSTANTIALLY THICKER THAN THE OLD

APPOINTMENT EXCHANGES:

PLEASE TELL YOUR MANUFACTURERS RECOMMENDATIONS FOR MAINTENANCE

THE HUMIDITY LEVEL IN THE HOME NEEDS TO BE WET 35 TO 65

CHANGE YOUR AIR FILTERS

INSTALLATION #1

REF #101

(continued)
**AREA SAFE & LOCK SERVICE**

**3301 Mt. Vernon Ave. Alexandria, VA 22305**

**Tel:** (703) 684-6161

**Fax:** (703) 684-1856

**Fax:** (703) 739-2732

**DATE:** 5/21/11

**NAME:** Jane Perez

**Address:** 9307 Pcery Crest St

**City:** Fairfax

**State:** Va

**City:** Fairfax

**State:** Va

**Zip:** 22030

**Item** | **Vendor Code** | **Material Description** | **Price** | **Amount**
---|---|---|---|---
1 | 821726 | Ilco Rmcy E Sc-1 665 | 19 | 19
1 | 411443 | Sch B562 605 DBcly DB | 85 | 85

**Labor Performed**

Service labor to install Proundbolt<br>on rear door<br>Ply 3 cyl 6"2850 each<br>Dop in Rmcy E on rear door

**Material** 104

**Service** 257 50

**Exclude** 85 50

**Total** 235 50

**Invoice Totals**

<table>
<thead>
<tr>
<th>Total</th>
<th>Material</th>
<th>104</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total</td>
<td>Labor</td>
<td>271 50</td>
</tr>
<tr>
<td>Total</td>
<td>Tax</td>
<td>120 25</td>
</tr>
<tr>
<td>Trip Charge</td>
<td>17</td>
<td></td>
</tr>
<tr>
<td>Angles</td>
<td>144 25</td>
<td></td>
</tr>
<tr>
<td>Total Amount Due</td>
<td>384 28</td>
<td></td>
</tr>
</tbody>
</table>

**Please Pay From This Invoice**
**AREA SAFE & LOCK SERVICE**

3301 Mt. Vernon Ave.
Alexandria, VA 22305

Tel: (703) 684-6161
Fax: (703) 684-1856

**DATE** 5/23/11

**NAME**

**Address**

**City**

**Phone No.**

**Billing Name Information If Different:**

<table>
<thead>
<tr>
<th>Item</th>
<th>Vendor Code</th>
<th>Material Description</th>
<th>Price</th>
<th>Amount</th>
</tr>
</thead>
</table>

**Labor Performed**

**Material**

7/27/06

---

**Parts and labor guaranteed for 90 days from completion date.**

**I hereby accept performed services, material and charges.**

**MUL-T-Lock 1 year labor on original installation**

---

**Customer Signature**

**Print Name**

**Technician Initial**

---

**Invoice Totals**

<table>
<thead>
<tr>
<th>Total</th>
<th>Material</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>7/27/06</td>
</tr>
</tbody>
</table>

**Tax**

<table>
<thead>
<tr>
<th>VA</th>
<th>DC</th>
<th>MD</th>
</tr>
</thead>
<tbody>
<tr>
<td>16</td>
<td>35</td>
<td></td>
</tr>
</tbody>
</table>

**Trip Charge**

**TOTAL AMOUNT DUE**

343 35

---

**Make Checks Payable To**

AREA SAFE & LOCK SERVICE

---

**Please Pay From This Invoice**
Jane Perez <jane.in.virginia@gmail.com>
To: Jane Perez <jane.in.virginia@gmail.com>

--------- Forwarded message --------
From: Roz and Jim Taylor <jeff@verizon.net>
Date: Mon, Oct 24, 2011 at 3:32 PM
Subject: Re: Angie’s List member requests contact from your company
To: Jane Perez <jane.in.virginia@gmail.com>

Hi Ms. Perez,

Please call the office at 703 503-9699, we have a few more details here that are not here.

Thanks,

Roz Taylor
for Jim Taylor

On 10/23/2011 8:31 PM, Jane Perez wrote:

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>45</td>
<td>Rescreen 1/2 Front Bay Window</td>
</tr>
<tr>
<td>160</td>
<td>Kitchen Door: Rehang and Make Make Latch and Side Straight</td>
</tr>
<tr>
<td>230</td>
<td>Screen Door: Provide New 32 inch rear storm door owners choice and haul old door</td>
</tr>
<tr>
<td>80</td>
<td>Vent Covers: New Screens for 2 Rear and 2 Front</td>
</tr>
<tr>
<td>40</td>
<td>Backsplash Attach to Countertop with Adhesive (not to cabinet)</td>
</tr>
<tr>
<td>80</td>
<td>Rescreen 2 Basement Windows: Remove Foam Insulation and Apply Weather Stripping</td>
</tr>
<tr>
<td>75</td>
<td>Resize Basement Utility Door for Clearance and Screw In Hinges</td>
</tr>
<tr>
<td>25</td>
<td>Foyer Close Gaps and Polyurethane Shoe</td>
</tr>
<tr>
<td>35</td>
<td>Cut Foyer Door and Reinstall</td>
</tr>
<tr>
<td>170</td>
<td>Provide and Install MBR Closet Door</td>
</tr>
<tr>
<td>4</td>
<td>MBR Windows Free Up and Reinstall Hardware (Closet Window Procure/Install Lock)</td>
</tr>
<tr>
<td>30</td>
<td>Same for Front Bedroom Windows</td>
</tr>
<tr>
<td>95</td>
<td>Provide and Install Yellow Bedroom Door Tack and Rollers</td>
</tr>
<tr>
<td>1069</td>
<td>TOTAL</td>
</tr>
</tbody>
</table>

12/4/2012 5:57 PM
On Wed, Oct 12, 2011 at 11:28 AM, Roz and Jim Taylor <jef@verizon.net> wrote:
Thank you so much...I'll attach this data to the job sheet, and we are good to go.

Roz

On 10/11/2011 7:28 PM, Jane Perez wrote:

Hello Roz: We have work scheduled for the 26th and 27th. Jim wanted me to send him details on the screen door for the rear entrance so that he could purchase/pick up.

Brand: Meco
Item Number: 424103
Measurements: 32 by 80
Home Depot Cost (details are at the Merrifield Home Depot with my estimate on file): $224

On Mon, Oct 3, 2011 at 8:34 AM, Roz and Jim Taylor <jeff@verizon.net> wrote:
Hi Ms. Perez,

Please call our office at 703 503-9699 to set up a free in home estimate.

Thanks

Jim Taylor

On 10/1/2011 3:54 PM, Jane Perez wrote:

To view this email as a web page, go here.
Add company: connect@company.angieslist.com to your address book | Update E-mail Preferences

Angie's List

Dear Jim Taylor,
Your profile caught the eye of an Angie's List member in your area, and they've left you the following message:

Doors and Windows: Replace Screen Door to Rear Entrance (procure match to front screen door); Repair French Door (Rehang/Re-hinge/Sand to allow proper open/close and locks to hit as well as create straight lines on door from where the door was improperly shaved previously); Replace levies on 2 Anderson windows in MBR (2 strings need restrung) to allow proper open/close; Replace MBR Closet Anderson window lock; Replace MBR Closet Door; Replace Tracks and Hardware for Medium (Yellow) Bedroom Closet; Repair Basement Utility Door (to allow proper open/close); Repair Screen On Bay Window and Remove Interior Handles (to allow windows to close and lock properly); Rehang Foyer Closet Door (may need to cut existing door to proper size); Procure and Install Keypad lock (for front and rear doors).

Please contact this member as soon as possible.
Name: Jane Perez
Phone: 
E-mail: jane.in.virginia@gmail.com

Remember to periodically log on to CompanyConnect to review your profile, update business information and read and respond to your reports.

Angie's List CompanyConnect

This e-mail was sent by Angie's List, 1030 E. Washington St. Indianapolis, IN 46202

Update E-mail Preferences

This email was sent to: jetf@verizon.net

This email was sent by: Angie's List
1030 E. Washington Street, Indianapolis, IN, 46202, USA

We respect your right to privacy - view our policy
Thank you for your order.

For any order change requests please contact your The Home Depot store, 4605-MERRIFIELD. Please remember it will take approximately 24 hours for your initial order to be processed before we can make any updates.

### Labor for Line Item 1

**Areas:** FOYER

<table>
<thead>
<tr>
<th>QTY</th>
<th>Description</th>
<th>Unit</th>
<th>Unit Price</th>
<th>Ext Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>0.00</td>
<td>Warning: Line #1 was calculated but was not included in the quote.</td>
<td></td>
<td>$0.00</td>
<td>$0.00</td>
</tr>
</tbody>
</table>

**Material for Line Item 2**

- **Carpet 12"**
- **Areas:** B/FR

<table>
<thead>
<tr>
<th>QTY</th>
<th>Description</th>
<th>Unit</th>
<th>Unit Price</th>
<th>Ext Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>38.67</td>
<td>460-857 - Lindenwald III (Special Order) (12'0 x 20'0) Color: PIP</td>
<td>SQ YD</td>
<td>$20.52</td>
<td>$793.51</td>
</tr>
<tr>
<td>38.67</td>
<td>Step Ahead Nike 8# 7/16 inch Pad</td>
<td>SQ YD</td>
<td>$6.21</td>
<td>$240.14</td>
</tr>
</tbody>
</table>

**Subtotal**: $1033.65

**Tax @ 5.00%**: $51.68

**Material Total**: $1085.33

### Labor for Line Item 2

- **Carpet 12"**
- **Areas:** B/FR

<table>
<thead>
<tr>
<th>QTY</th>
<th>Description</th>
<th>Unit</th>
<th>Unit Price</th>
<th>Ext Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>38.67</td>
<td>Carpet/Pad Labor-refer to flat fee for installation charge</td>
<td>SQ YD</td>
<td>$0.00</td>
<td>$0.00</td>
</tr>
<tr>
<td>323.00</td>
<td>Rip up and haul away carpet and pad</td>
<td>SQ FT</td>
<td>$0.56</td>
<td>$180.88</td>
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</table>

**Labor Total**: $180.88

**Line Item Total**: $1266.21

---

**Order Summary - Measure #6863172, Quote #2110158**

<table>
<thead>
<tr>
<th>Line #</th>
<th>Areas</th>
<th>Material Cost</th>
<th>Labor Cost</th>
<th>Line Total</th>
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<tbody>
<tr>
<td>1</td>
<td>FOYER</td>
<td>$0.00</td>
<td>$0.00</td>
<td>$0.00</td>
</tr>
<tr>
<td>2</td>
<td>B/FR</td>
<td>$1085.33</td>
<td>$180.88</td>
<td>$1266.21</td>
</tr>
</tbody>
</table>

EDLP - WHOLE HOUSE: 2 ROOMS OR MORE (OVER 30 SY) (OFFER NOT VALID ON GLUE DOWN INSTALLATIONS) **$137.00**

Promotion: $37 Whole House Carpet Install with Purchase of Martha Stewart Living or Platinum Plus Carpet

Offer valid until 07/07/11

**Coupon Code:** 9815 3000 0006 3848 9855 6406 63 **$-100.00**
Flooring Installation: What to Expect

PROFESSIONAL INSTALLATION

Thank you for choosing The Home Depot for your installation project. The Home Depot stands behind every installation to ensure that your new flooring project turns out the way you envisioned. This information sheet is intended to inform you about your flooring installation and to help ensure a smooth installation process.

GETTING READY FOR THE INSTALLATION

Now that you’ve completed your payment, your order will be sent to the flooring manufacturer and to the Authorized Service Provider. Once your flooring products are delivered to the Authorized Service Provider, he/she will contact you to schedule your installation date and time. Keep in mind that different types of flooring have differing lead times. Please ask your store’s Flooring Specialist for details on lead times.

What is requested of me BEFORE the installation?
The following information is a checklist of items to prepare your home for your new flooring. Proper preparation helps the installation go smoothly and efficiently.

Preparation

☐ Empty all closets (clothes must be at least 4' up from the floor) receiving the new floor covering
☐ Remove all items from underneath beds and remove bed coverings
☐ Remove lamps, knickknacks, glassware from china cabinets, books from bookcases
☐ Remove all pictures and mirrors from walls
☐ Disconnect and move all computers, stereos, TVs, VCRs, DVD equipment, or any other electronics
☐ Inform the measurer and installer of all wires located under the carpet or along baseboards
☐ Check for cable wire connections under existing floor covering(s)

Furniture Removal

Remove all furniture possible from the rooms receiving the new flooring. Additional charges will apply if you choose to have the Authorized Service Providers move furniture for you. Our Authorized Service Providers are not equipped to remove:

- antiques
- grandfather clocks
- gas stoves
- refrigerators
- aquariums
- waterbeds
- pool tables
- pianos
- safes
- electronics

Removal of Existing Flooring
If you have elected not to have the installers remove your existing flooring, you must have this done before the installation (please call your store’s Project Expeditor if you wish to add this service)

Proper Power & Temperature

Make sure that adequate power, light, water, ventilation, and heat or air conditioning will be available during the installation. Temperature at the site should be maintained at or near occupancy levels of 65 to 75 degrees for 3 days prior to the installation and during the installation period. For laminate and wood, humidity levels should be maintained between 35-55%.

Secured Premises (Condominiums and Gated Communities)
Please check with your building management for parking accessibility and delivery times for your installation (such as elevators, service entrances, front desk procedures, etc.). Please inform your Installation Specialist if there are special parking needs.

Painting and Construction (for newly constructed rooms/houses)
- Be sure all construction is completely closed in with drywall and plaster finish. Allow one week for freshly painted areas to dry and cure before the flooring installation date.

Cancellation and Schedule Changes
- If you have any issues with your installation date and need to reschedule, call The Home Depot as soon as possible in order to not incur any additional cancellation charges.

WHAT SHOULD I EXPECT DURING THE INSTALLATION?

Flooring installation is a construction process which is customized to fit the style of your home. As in any construction process, there is always a chance of unforeseen issues. Some issues cannot be detected until the installation process has begun (i.e. moisture damage, floors with structural damage, asbestos floors, etc.). If unforeseen issues are discovered upon the removal of current flooring, a Change Order may be required and additional charges may apply to the installation.

Product Inspection
- Once the flooring product(s) have been delivered to you, it is recommended to inspect the materials to ensure that everything is as ordered prior to the installation.

An adult over 18 years of age with the authority to make decisions must be present at the time of installation. Once the installation begins, the entire process takes an average of 1 to 5 business days. This includes:

- Light preparation of existing floor
- Installation of the new flooring
- Inspection of the finished flooring

Because flooring installation is a construction process, expect loud noise, residual dust, and no usable access to the installed room(s) during the installation.

AFTER THE INSTALLATION
- After the new flooring installation is complete, inspect the work by conducting a walk through with the Authorized Service Provider. Please express any concerns at this time to the Authorized Service Provider.
- Although the Authorized Service Providers are cautious and careful, normal installation methods may slightly scuff the existing baseboards or walls. Please expect to do minor touch-up painting after the installation.
- Inspect all doorways where flooring was installed. If you have purchased a thicker carpet, carpet pad, or if a new subfloor was placed on top of an existing subfloor, you may need to have your doors trimmed to accommodate the new flooring height level.
- Sign the Customer Acceptance form, indicating that the installation has been completed to your satisfaction.
- Adhesives used for the installation can produce strong odors. It may be necessary to ventilate your home after the installation.
- Changing your air filters is an important follow-up to your installation.

Customer Satisfaction

Your satisfaction is very important to us and we want to ensure that you have a great experience with The Home Depot. If any issues or concerns arise during or after the installation that cannot be resolved by your Project Expediter or by the Authorized Service Provider, please contact The Home Depot store and ask to speak to the Store Manager. If issues have still not been resolved to your satisfaction, please contact the Customer Care Department at 1-800-553-3199.

THE HOME DEPOT and the Home Depot logo are trademarks of Home Depot, Inc., used under license.
Thank you for choosing Smart Choice Cleaning in regards to your carpet cleaning.

You are scheduled on: **12/26/2011 8:00 AM - 10:00 AM**

The hourly time slot scheduled is the hours in which our technicians will arrive.

The price you were quoted is an estimate and could change on site prior to the beginning of the job due to the following:
larger square footage, larger amounts of stairs and landings, extra areas & excessive stains and spots

*The $125 minimum covers 3 areas that equal up to 450 sq. ft. If one area in a home is more than 200 sq. ft., it is considered two areas.*

**If your scheduled appointment is not canceled or rescheduled with in 48 hours, the credit card on file will be subject to a $50.00 charge.**

**For same day cancellation you will be charged 50% of the total balance.**

> Also please be advised that if you do not send a payment with our maids or technicians and/or have not set up payment arrangements with our office, your credit card WILL BE CHARGED THE TOTAL BALANCE DUE.

> There is a $35 return check fee for all returned checks.

Here's how to prepare for our visit:

- Make sure the nearest parking spot to your home is available for our truck prior to our arrival.
- Please make sure there is an accessible water spigot in your front yard.
- Please pre-vacuum your carpet wherever it is needed.
- Please remove any small items such as dining room chairs, magazine racks, floor plants, etc. from any areas that are going to be cleaned.
- Please remove all breakable items from furniture which will have to be temporarily moved, cleaned under, and placed back.
- Please pin up any full-length draperies so that they will be at least 6 inches off the floor.
- Please pin up any skirts on upholstered furniture, which may be touching the carpet.
- Computer equipment, china cabinets, sectional sofas, entertainment centers, antique and fragile furniture cannot be moved. However, carpet underneath such items can be cleaned where sufficient room is available, or we can edge right around the base.
- During the pre-inspection walk-through with your technicians, please advise them of any special
SAFETY INFORMATION: Extreme care should be taken when stepping from a wet carpet onto non-carpeted surfaces during and after cleaning to avoid slipping. We generate high temperatures and high vacuum pressures which can pose a significant danger; use caution when walking around cleaning equipment, hoses and truck and please keep children and pets away from equipment.

Authorization to Start Works: [Signature]

Work Completed: [Signature]

Technician's Name: [Signature]
<table>
<thead>
<tr>
<th>DESCRIPTION</th>
<th>AMOUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Install new light fixture to master bedroom walk-in closet</td>
<td>$</td>
</tr>
<tr>
<td>Instead new wall switch to operate new light fixture in master bedroom walk-in closet</td>
<td>$</td>
</tr>
<tr>
<td>Minimum Service Call</td>
<td>$250</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$250</strong></td>
</tr>
<tr>
<td>DESCRIPTION</td>
<td>AMOUNT</td>
</tr>
<tr>
<td>----------------------------------------------------------------------------</td>
<td>--------</td>
</tr>
<tr>
<td>* Installed a master bedroom fan/light switch.</td>
<td></td>
</tr>
<tr>
<td>* Re-configured wiring to control fan/light fixture rather than adjacent electrical outlet.</td>
<td></td>
</tr>
<tr>
<td>* Installed electrical junction box in attic.</td>
<td></td>
</tr>
<tr>
<td>* Minimum Service Call</td>
<td>$250</td>
</tr>
</tbody>
</table>

Total: $250
<table>
<thead>
<tr>
<th>NAME</th>
<th>Address</th>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jane Perez</td>
<td>9307 Bluegrass St., Fairfax</td>
<td>• Trace dead electrical fixture in attic.</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Reconnect wiring.</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Attic safety wiring.</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Electrical inspection of electrical panel.</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Install anti-siphon clip on toilet.</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Replace water heater.</td>
<td></td>
</tr>
</tbody>
</table>

Minimum Service Call: $250

Total: $250
<table>
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<tr>
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</thead>
<tbody>
<tr>
<td>250</td>
<td>Mill Hill Service Call 250</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Address:

9307 Whipple Street

Date: 6/17/2011

Name:

Diane Fere

---

Address:

9307 Whipple Street

Date: 7/28/2011

Name:

Diane Fere

---

Electrical Plumbing Heat & A/C, Appliances

703-385-9495

9445 Virginia Avenue, 22203

Bill Mosser
<table>
<thead>
<tr>
<th>AMOUNT</th>
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<tbody>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>$250</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>$250</td>
<td></td>
</tr>
</tbody>
</table>

- Installed new track & rails.
- Re-keyed pantry doors.
- Performed electrical.
- Checked all compressed air lines.
- Changed all exterior lights.

- Performed minor in closet.
- Replaced fixture in master.
- Installs new unit.
- Bedroom light in closet.
- Replaced all lights.

ADDRESS: 307 Margaret St., 5th flr.

NAME: Joe Perez

Date: 7/5/2011

ADDRESS: 9307 Margaret St., 5th flr.

NAME: Joe Perez

Date: 6/18/2011

703-385-9495
Patterson, VA, 22030
1142 Byrne Dr.
Bill Mosser

Electrical Plumbing Heat & A.C. Appliances

703-385-9495
Patterson, VA, 22030
1142 Byrne Dr.
Bill Mosser

Electrical Plumbing Heat & A.C. Appliances
PROFESSIONAL PAINTING
0 (703) 378-5602
Carl Letten Jr.
Cell (703) 926-8700
Licensed & Insured

Almighty & Company Painting

Customer Name: Jane Peters
Phone #: 571-979-6076
Address: 13027 Hwy Crest St
City: Fairfax Va

Contract No.: 1053

Proposal:

Exterior Painting:
- Repaint All Exterior Wood Trim, Doors
- Apply 2 coats of Dunn-Edwards exterior paint on All exterior wood trim
- Repair任何 missing or damaged wood
- Paint All Trim
- Paint Garage Door
- Paint all trim to be painted
- Apply 2 coats of exterior paint
- Paint garage doors, garage windows
- Paint Brick

Interior Painting:
- Apply 2 coats of Dunn-Edwards interior paint on All walls
- Paint all trim
- Paint living room, dining room, kitchen
- Paint all trim
- Paint all trim
- Paint all trim
- Paint all trim
- Paint all trim
- Paint all trim
- Paint all trim
- Paint all trim
- Paint all trim
- Paint all trim
- Paint all trim

Total Interior Cost: $6750.00

Exterior Stucco Cost: $1500.00

Exterior Trim Cost: $1000.00

Total Exterior Cost: $2500.00

Including 10% Discount

Sub Total: $10,350.00

Included:
- All work to be completed in a workmanlike manner according to standard practices. Any alterations or deviations from above specifications involving extra cost will be executed only upon consent of owner.
- Drawings may be withdrawn by Almighty & Co. if not accepted within 30 days. Payment in full upon completion of work. References given upon separate paper.
- Two payments upon 50% completion of work.
All American Painting Plus, Inc.
11104 Harbor Court
Reston, VA 20191

Jane Perez
9307 Marycrest Street
Fairfax, VA 22031

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<thead>
<tr>
<th>Area</th>
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<tbody>
<tr>
<td>Master Bedroom Trim</td>
<td>Patch holes on outer window sill. Patch inner window sill. Paint 2 windows and frames with one coat of semi-gloss paint. Paint color will match existing color. Paint outer window sill with two coats of semi-gloss paint and paint color will be white.</td>
<td>118.75</td>
</tr>
<tr>
<td>Master Bedroom Trim</td>
<td>Remove window shades and side tracks and attempt to repair pulley strings on windows.</td>
<td>190.00</td>
</tr>
<tr>
<td>Master Bedroom Trim</td>
<td>Install one window lock on closet window.</td>
<td>11.88</td>
</tr>
<tr>
<td>Master Bedroom Trim</td>
<td>(Closet) Remove trim on one side of closet door. Cut nails holding door jamb. Push door jamb down so that the header and sides are level. Re-install trim. Paint door frame and 2 effected walls with one coat of paint. Paint color will match existing color. Homeowner will provide paint for this portion.</td>
<td>190.00</td>
</tr>
<tr>
<td>Master Bedroom Trim</td>
<td>(Closet) Install new flat door. Prime new door. Paint door with two coat of semi-gloss paint.</td>
<td>190.00</td>
</tr>
<tr>
<td>Master Bedroom Trim</td>
<td>Prime all poly-urethane on baseboards with one coat of low odor oil based primer. Paint baseboards with one coat of semi-gloss paint. Paint color will match existing color.</td>
<td>95.00</td>
</tr>
<tr>
<td>Master Bedroom Trim</td>
<td>(Closet) Prime all poly-urethane on baseboards with one coat of low odor oil based primer. Paint baseboards with one coat of semi-gloss paint. Paint color will match existing color.</td>
<td>31.35</td>
</tr>
<tr>
<td>Bedroom 1 Ceiling</td>
<td>Paint ceiling with one coat of flat paint. Paint color will match existing color.</td>
<td>71.25</td>
</tr>
<tr>
<td>Bedroom 1 Walls</td>
<td>Sand walls thoroughly. Patch wall thoroughly. Paint walls with one coat of flat paint. Paint color will match existing color.</td>
<td>154.38</td>
</tr>
<tr>
<td>Bedroom 1 Trim</td>
<td>Caulk all seams in crown molding. Paint all trim except for baseboards (see below) with one coat of semi-gloss paint. Paint color will match existing color.</td>
<td>209.48</td>
</tr>
<tr>
<td>Bedroom 1 Ceiling</td>
<td>Re-install vent in ceiling.</td>
<td>11.88</td>
</tr>
<tr>
<td>Bedroom 1 Trim</td>
<td>Prime all poly-urethane on baseboards with one coat of low odor oil based primer. Paint baseboards with one coat of semi-gloss paint. Paint color will match existing color.</td>
<td>63.18</td>
</tr>
<tr>
<td>Bedroom 2 Ceiling</td>
<td>(Closet) Prime all poly-urethane on baseboards with one coat of low odor oil based primer. Paint baseboards with one coat of semi-gloss paint. Paint color will match existing color.</td>
<td>20.90</td>
</tr>
<tr>
<td>Bedroom 2 Ceiling</td>
<td>Paint ceiling with one coat of flat paint. Paint color will match existing color.</td>
<td>83.13</td>
</tr>
</tbody>
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All painting is previously painted surfaces unless otherwise noted. Exterior preparation of all areas to be painted shall include scraping of all loose paint, lightly sanding of surfaces by hand for adhesion purposes, spot caulking of cracks and priming of bare wood. Exterior wood repairs are what can be inspected and seen from the ground and may not constitute all rotted wood. Interior preparation of all areas to be painted shall include lightly pole sanding the walls for adhesion purposes, patching of ceilings and walls with drywall compound, spot priming of stains/scuffs and lightly sanding of trim for adhesion purposes. Interior painting of rooms does not include the inside of closets, unless otherwise noted in the estimate. Door painting will be the side that faces into the room, unless otherwise noted in the estimate. This estimate can be withdrawn if not accepted within 90 days.

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<td><a href="http://www.aapplus.com">www.aapplus.com</a></td>
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Signature
All American Painting Plus, Inc.
11104 Harbor Court
Reston, VA 20191

Jane Perez
9307 Marycrest Street
Fairfax, VA 22031

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<thead>
<tr>
<th>Area</th>
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<tbody>
<tr>
<td>Bedroom 2 Ceiling</td>
<td>Re-install vent in ceiling.</td>
<td>11.88</td>
</tr>
<tr>
<td>Bedroom 2 Trim</td>
<td>Install new shelf for closet bypass door. Re-hang door. If homeowner would like new bypass track installed and door re-hung add $115.00.</td>
<td>23.75</td>
</tr>
<tr>
<td>Bedroom 2 Trim</td>
<td>Patch missing chunks in baseboard. Prime all poly-urethane on baseboards with one coat of low odor oil based primer. Paint baseboards with one coat of semi-gloss paint. Paint color will match existing color.</td>
<td>75.05</td>
</tr>
<tr>
<td>Bedroom 2 Trim</td>
<td>(Closet) Prime all poly-urethane on baseboards with one coat of low odor oil based primer. Paint baseboards with one coat of semi-gloss paint. Paint color will match existing color.</td>
<td>20.90</td>
</tr>
<tr>
<td>Upper Hallway Bathroom</td>
<td>Remove and replace caulking in shower/bathtub area including where the tub meets the floor. Paint wall in upper stairwell and paint wall above bedroom 1.</td>
<td>95.00</td>
</tr>
<tr>
<td>Upper Hallway Walls</td>
<td>Prime all poly-urethane on baseboards with one coat of low odor oil based primer. Paint baseboards with one coat of semi-gloss paint. Paint color will match existing color.</td>
<td>47.50</td>
</tr>
<tr>
<td>Upper Hallway Trim</td>
<td>(Closet) Prime all poly-urethane on baseboards with one coat of low odor oil based primer. Paint baseboards with one coat of semi-gloss paint. Paint color will match existing color.</td>
<td>41.80</td>
</tr>
<tr>
<td>Upper Stairwell Trim</td>
<td>Prime all poly-urethane on stairwell stringer with one coat of low odor oil based primer. Paint stairwell stringer with one coat of semi-gloss paint. Paint color will match existing color.</td>
<td>95.00</td>
</tr>
<tr>
<td>Foyer Trim</td>
<td>Cut down closet door and re-hang door.</td>
<td>47.50</td>
</tr>
<tr>
<td>Foyer Trim</td>
<td>Remove and replace shoe molding. Apply two coats of poly urethane to shoe molding.</td>
<td>71.25</td>
</tr>
<tr>
<td>Living Room Trim</td>
<td>Remove pulls on bottom of windows and fill holes. Paint 2 windows with one coat of semi-gloss paint. Paint color will match existing color.</td>
<td>118.75</td>
</tr>
<tr>
<td>Dining Room</td>
<td>Center thermostat on wall. Patch any holes if needed.</td>
<td>47.50</td>
</tr>
<tr>
<td>Dining Room Walls</td>
<td>Paint one wall in Dining Room with one coat of eggshell paint. Paint color will match existing color. Homeowner will provide paint for this portion.</td>
<td>83.13</td>
</tr>
</tbody>
</table>

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All American Painting Plus, Inc.
11104 Harbor Court
Reston, VA 20191

Name / Address
Jane Perez
9307 Marycrest Street
Fairfax, VA 22031

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<thead>
<tr>
<th>Area</th>
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</tr>
</thead>
<tbody>
<tr>
<td>Dining Room Trim</td>
<td>Plane edge of French door so it closes properly. Also adjust not locks so they turn more easily. Prime door edge with one coat of primer. Paint door edge with two coats of semi-gloss paint.</td>
<td>59.38</td>
</tr>
<tr>
<td>Dining Room Trim</td>
<td>Remove trim from the face of mantle and re-attach trim and split the difference of the gap on the right side. Fill all nail holes in trim and caulk as needed.</td>
<td>47.50</td>
</tr>
<tr>
<td>Dining Room Trim</td>
<td>Paint front of mantle with one coat of semi-gloss paint. Paint color will match existing color.</td>
<td>15.68</td>
</tr>
<tr>
<td>Dining Room Trim</td>
<td>Prime all polyurethane on baseboards with one coat of low odor oil based primer. Paint baseboards with one coat of semi-gloss paint. Paint color will match existing color.</td>
<td>47.50</td>
</tr>
<tr>
<td>Kitchen</td>
<td>Remove adhesive from the back of loose back splash next to refrigerator. Re-install back splash.</td>
<td>31.35</td>
</tr>
<tr>
<td>Kitchen Trim</td>
<td>Paint window frame only with one coat of semi-gloss paint. Paint color will match existing color. Do not paint window sashes.</td>
<td>23.75</td>
</tr>
<tr>
<td>Kitchen Trim</td>
<td>Prime all polyurethane on baseboards with one coat of low odor oil based primer. Paint 2 doors/frame with one coat of semi-gloss paint. Paint color will match existing color.</td>
<td>47.50</td>
</tr>
<tr>
<td>Kitchen Trim</td>
<td>Prime all polyurethane on baseboards with one coat of low odor oil based primer. Paint baseboards with one coat of semi-gloss paint. Paint color will match existing color.</td>
<td>20.90</td>
</tr>
<tr>
<td>Back Hallway Trim</td>
<td>Prime all polyurethane on baseboards with one coat of low odor oil based primer. Paint baseboards with one coat of semi-gloss paint. Paint color will match existing color.</td>
<td>47.50</td>
</tr>
<tr>
<td>Lower Stairwell Trim</td>
<td>Prime all polyurethane on stairwell stringer with one coat of low odor oil based primer. Paint stairwell stringer with one coat of semi-gloss paint. Paint color will match existing color.</td>
<td>63.18</td>
</tr>
<tr>
<td>Utility Room Walls</td>
<td>(Utility Room) Paint block walls with one coat of Drylock paint. Paint color will be white.</td>
<td>118.75</td>
</tr>
<tr>
<td>Utility Room Trim</td>
<td>Install new weather stripping around window.</td>
<td>23.75</td>
</tr>
</tbody>
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### All American Painting Plus

**Address:** 11104 Harbor Court, Reston, VA 20191

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<tr>
<td>Jane Perez</td>
<td>9307 Marycrest Street, Fairfax, VA 22031</td>
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<tbody>
<tr>
<td>Utility Room Trim</td>
<td>(Utility Room) Plane door to utility room so that it closes properly.</td>
<td>59.38</td>
</tr>
<tr>
<td></td>
<td>Reset hinge so that the door hits the door stop more evenly. Fill gaps in</td>
<td></td>
</tr>
<tr>
<td></td>
<td>hinges with wood filler. Paint door edge and one side of inner frame with</td>
<td></td>
</tr>
<tr>
<td></td>
<td>one coat of semi-gloss paint. Paint color will match existing color.</td>
<td></td>
</tr>
<tr>
<td>Lower Hallway Trim</td>
<td>Paint trim on both sides of one door with two coats of semi-gloss paint.</td>
<td>124.93</td>
</tr>
<tr>
<td></td>
<td>Paint color will match other trim color used throughout the house.</td>
<td></td>
</tr>
<tr>
<td>Basement Ceiling</td>
<td>Paint ceiling with one coat of flat paint. Paint color will match</td>
<td>190.00</td>
</tr>
<tr>
<td></td>
<td>existing color.</td>
<td></td>
</tr>
<tr>
<td>Basement Walls</td>
<td>Caulk all seams in paneling, patch paneling as needed. Paint walls with two</td>
<td>592.80</td>
</tr>
<tr>
<td></td>
<td>coats of flat paint. Paint color will be chosen by homeowner.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Clean paint from window glass.</td>
<td>11.88</td>
</tr>
<tr>
<td>Fuel Trim</td>
<td>Paint trim with one coat of semi-gloss paint. Paint color will match</td>
<td>245.10</td>
</tr>
<tr>
<td></td>
<td>existing color.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Clean paint from side of fireplace.</td>
<td>15.68</td>
</tr>
<tr>
<td>Basement Materials/Painting Supplies</td>
<td>Painting supplies associated with interior painting.</td>
<td>26.00</td>
</tr>
<tr>
<td>Materials/Paint</td>
<td>14 gallons of paint.</td>
<td>509.60</td>
</tr>
<tr>
<td>Materials/Other</td>
<td>Lock for window, new trim for Master Bedroom closet door, new closet door</td>
<td>111.80</td>
</tr>
<tr>
<td></td>
<td>for Master Bedroom, by pass door wheel, bathtub caulk, shoe molding, poly</td>
<td></td>
</tr>
<tr>
<td></td>
<td>urethane, wood filler, adhesive and weather stripping.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>10% off for Angie's List members until December 31st, 2011.</td>
<td>-474.91</td>
</tr>
</tbody>
</table>

**Notes:** If homeowner would like to change fireplace mantle trim add $40.00. This allows for a trim that is no more than $1.50 a foot.

| Total | $4,274.19 |

---

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<tr>
<td>Vents</td>
<td>Install screens on four vents.</td>
<td>47.50</td>
</tr>
<tr>
<td>Window Frames</td>
<td>Paint 8 window frames only with one coat of semi-gloss paint. Paint color will match existing color.</td>
<td>380.00</td>
</tr>
<tr>
<td>Windows Sashes</td>
<td>Paint windows sashes only with one coat of semi-gloss paint. Paint color will match existing color.</td>
<td>501.60</td>
</tr>
<tr>
<td>Storm Doors &amp; Frames</td>
<td>Remove and remount storm door so it closes more evenly and easily.</td>
<td>47.50</td>
</tr>
<tr>
<td>Storm Doors &amp; Frames</td>
<td>(Option 1) Strip paint off of storm door down to bare metal. Prime storm door frame with one coat of primer. Paint storm door/frame with two coats oil based paint. Paint color will be chosen by home owner.</td>
<td>403.75</td>
</tr>
<tr>
<td>Storm Doors &amp; Frames</td>
<td>(Option 2) Electric sand flat surfaces of storm door. Vigorously sand all other door surfaces. Paint storm door with one coat of oil based paint. Paint color will match existing color.</td>
<td>142.50</td>
</tr>
<tr>
<td>Storm Doors &amp; Frames</td>
<td>(Option 3) Remove and replace door handle if available. Homeowner would like a locking handle if available.</td>
<td>35.63</td>
</tr>
<tr>
<td>Labor Exterior</td>
<td>Remove and replace screen on front window.</td>
<td>31.35</td>
</tr>
<tr>
<td>Labor Exterior</td>
<td>Mount existing screen to basement window using screen clips and pulls or build new screen for basement window.</td>
<td>35.63</td>
</tr>
<tr>
<td>Materials/Paint</td>
<td>Screen and screen head.</td>
<td>13.00</td>
</tr>
<tr>
<td>Materials/Paint</td>
<td>1.5 gallons of paint.</td>
<td>70.20</td>
</tr>
<tr>
<td>Materials/Other</td>
<td>Stripper.</td>
<td>15.60</td>
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<tr>
<td>Materials/Other</td>
<td>Door handle.</td>
<td>26.00</td>
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<tr>
<td>Materials/Other</td>
<td>Hydraulic closure.</td>
<td>15.60</td>
</tr>
<tr>
<td>Discount</td>
<td>10% off for Angie's List members until December 31st, 2011.</td>
<td>-181.34</td>
</tr>
</tbody>
</table>

Total: $1,632.02

All painting is previously painted surfaces unless otherwise noted. Exterior preparation of all areas to be painted shall include scraping of all loose paint, lightly sanding of surfaces by hand for adhesion purposes, spot caulking of cracks and priming of bare wood. Exterior wood repairs are what can be inspected and seen from the ground and may not constitute all rotted wood. Interior preparation of all areas to be painted shall include lightly pole sanding the walls for adhesion purposes, patching of ceilings and walls with drywall compound, spot priming of stains/scruffs and lightly sanding of trim for adhesion purposes. Interior painting of rooms does not include the inside of closets, unless otherwise noted in the estimate. Door painting will be the side that faces into the room, unless otherwise noted in the estimate. This estimate can be withdrawn if not accepted within 90 days.

Signature

<table>
<thead>
<tr>
<th>Phone #</th>
<th>Fax #</th>
<th>E-mail</th>
<th>Web Site</th>
</tr>
</thead>
<tbody>
<tr>
<td>(703) 620-5563</td>
<td>(703) 390-1292</td>
<td><a href="mailto:brian@aaplplus.com">brian@aaplplus.com</a></td>
<td><a href="http://www.aaplplus.com">www.aaplplus.com</a></td>
</tr>
</tbody>
</table>
Drop Off Keys
6 messages

Jane Perez <jane.in.virginia@gmail.com> Wed, Jun 22, 2011 at 10:40 PM
To: chris@dietzdevelopment.com

Chris: Please drop off my keys as soon as possible (no later than tomorrow morning). I discovered all of my jewelry gone today (16 items totaling approx $2,500). I tried calling you. I ended up filing a police report with Fairfax police. I don't believe that you were involved and the police know this. If all 16 items are produced by the end of the day tomorrow (Thursday) then I will not press charges. Until this matter is resolved no one from the company should be in/near the house (less you dropping off the keys). I wanted you to hear this from me though versus the police. The officer will be calling you but only for informational purposes. I let them know that you were not suspect in any way shape or form.

Christopher Dietz <chris@dietzdevelopment.com> Thu, Jun 23, 2011 at 9:18 AM
Reply-To: chris@dietzdevelopment.com
To: Jane Perez <jane.in.virginia@gmail.com>

Jane,

I am so sorry to hear about this incident. It was definitely not me nor anyone that works for me or sub-contracted for me. Nor did we ever leave the doors unlocked as you suggested.

Please send me the police officers/investigators contact info so I can contact them ASAP today. I want to clear my name, my company and everyone who worked for me.

I will give you the keys in person, so as to avoid any issue or accusation of theft of your keys or illegal entrance to your house.

I will send you the final invoice this evening, and would sincerely appreciate you sending me any kind of list of items that we didn't do.

Chris Dietz
[Quoted text hidden]
Sent via Dietz Development BlackBerry

Tue, Jun 28, 2011 at 8:33 PM

om> Wed, Jun 29, 2011 at 2:38 AM
------- Forwarded Message -------
From: Christopher Dietz <chris@dietzdevelopment.com>
Date: Thu, Jun 23, 2011 at 9:18 AM
Subject: Re: Drop Off Keys
To: Jane Perez <jane.in.virginia@gmail.com>

Jane,

I am so sorry to hear about this incident. It was definitely not me nor anyone that works for me or sub-contracted for me. Nor did we ever leave the doors unlocked as you suggested.
Please send me the police officers/investigators contact info so I can contact them ASAP today. I want to clear my name, my company and everyone who worked for me.

I will give you the keys in person, so as to avoid any issue or accusation of theft of your keys or illegal entrance to your house.

I will send you the final invoice this evening, and would sincerely appreciate you sending me any kind of list of items that we didn't do.

Chris Dietz
-----Original Message-----
From: Jane Perez
To: Christopher Dietz
Subject: Drop Off Keys
Sent: Jun 22, 2011 10:40 PM

Chris: Please drop off my keys as soon as possible (no latter than tomorrow morning). I discovered all of my jewelry gone today (16 items totaling approx $2,500). I tried calling you. I ended up filing a police report with Fairfax police. I don't believe that you were involved and the police know this. If all 16 items are produced by the end of the day tomorrow (Thursday) then I will not press charges. Until this matter is resolved no one from the company should be in/near the house (less you dropping off the keys). I wanted you to hear this from me though versus the police. The officer will be calling you but only for informational purposes. I let them know that you were not suspect in any way shape or form.

Sent via Dietz Development BlackBerry

Wed, Jun 29, 2011 at 9:39 AM

Sun, Jul 31, 2011 at 1:17 PM
Date: Thu, Jun 23, 2011 at 9:18 AM
Subject: Re: Drop Off Keys
To: Jane Perez <jane.in.virginia@gmail.com>

[Quoted text hidden]
7/12/2011

Insured: PEREZ, CAPT JANE
Property: 9307 MARYCREST ST
FAIRFAX, VA 22031
Home: 9307 MARYCREST ST
FAIRFAX, VA 22031

Claim Rep.: Input inventory
Estimator: Input inventory

Member Number: 014781471
Type of Loss: BURG/THEFT
Policy Number: 014781471/90A
Cause of Loss: Other
L/R Number: 012

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<thead>
<tr>
<th>Coverage</th>
<th>Deductible</th>
<th>Policy Limit</th>
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<tbody>
<tr>
<td>Dwelling</td>
<td>$0.00</td>
<td>$329,000.00</td>
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<tr>
<td>Other Structures</td>
<td>$0.00</td>
<td>$32,900.00</td>
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<tr>
<td>Contents</td>
<td>$1,000.00</td>
<td>$246,750.00</td>
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</tbody>
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Date of Loss: 6/22/2011
Date Inspected: 7/12/2011
Date Est. Completed: 7/12/2011
Date Received: 7/7/2011
Date Entered: 7/8/2011

Price List: VAAR7X_JUL11
Restoration/Service/Remodel

Summary for Contents

Line Item Total 4,213.38
Material Sales Tax @ 5.000% x 4,213.38 210.67

Replacement Cost Value $4,424.05
Less Depreciation (2,083.41)

Actual Cash Value $2,340.64
Less Deductible (1,000.00)

Net Claim $1,340.64

Total Recoverable Depreciation 2,083.41

Net Claim if Depreciation is Recovered $3,424.05

Input inventory
"IT IS A CRIME TO KNOWINGLY PROVIDE FALSE, INCOMPLETE OR MISLEADING INFORMATION TO AN INSURANCE COMPANY FOR THE PURPOSE OF DEFRAUDING THE COMPANY. PENALTIES INCLUDE IMPRISONMENT, FINES AND DENIAL OF INSURANCE BENEFITS." VA CODE §52-40

Please contact our adjuster if you believe a supplement to this estimate is needed. Before we will consider a supplement to this estimate, we must have the opportunity to re-inspect the damages prior to the supplemental work being done.
<table>
<thead>
<tr>
<th>CAT</th>
<th>SEL</th>
<th>DESCRIPTION</th>
<th>QNTY</th>
<th>UNIT PRICE</th>
<th>RCV</th>
<th>DEPREC.</th>
<th>ACV</th>
</tr>
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<tbody>
<tr>
<td>CCE</td>
<td>CMDI</td>
<td>Canon PowerShot SX200 Black Kit w/ 8G SD, Read</td>
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<td>1.00</td>
<td>290.94</td>
<td>290.94</td>
<td>145.47</td>
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<td></td>
<td>Orig. Desc. - Canon, Powershot camera, case and memory card</td>
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<tr>
<td></td>
<td></td>
<td>BUYDIG.com on NexTag - 7/11/2011</td>
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<td>Canon, Powershot camera, case and memory card, Quantity Lost: 1, Age: 2,</td>
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<td>Cost to Replace Pre-Tax (each): 350</td>
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<tr>
<td>JWLI</td>
<td>WTWR+</td>
<td>Timex IRONMAN Sleek 150-Lap Watch Full-Size</td>
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<td>83.50</td>
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<td>Ironwoman sports watch, Quantity Lost: 1, Age: 8, Cost to Replace Pre-Tax</td>
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<td>(each): 80</td>
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<td>Gold yellow chain, Quantity Lost: 1, Age: 1, Cost to Replace Pre-Tax (each):</td>
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<tr>
<td>JWLI</td>
<td>ALLOW</td>
<td>White gold ring with diamond</td>
<td>1</td>
<td>1.00</td>
<td>399.00</td>
<td>399.00</td>
<td>199.50</td>
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<tr>
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<td>**************************************************************Jewelry item,</td>
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<td>could not be priced*********************************************************</td>
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<tr>
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<td>Yellow gold jade ring with diamond (inventory not clear)</td>
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<td>283.00</td>
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<td>141.50</td>
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<td>could not be priced*********************************************************</td>
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<tr>
<td>JWLI</td>
<td>ALLOW</td>
<td>White gold sapphire ring with diamond accents</td>
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</tr>
<tr>
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<td></td>
<td>could not be priced*********************************************************</td>
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</tr>
<tr>
<td>JWLI</td>
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<td>Yellow and white gold snake chain with diamonds</td>
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<td>1.00</td>
<td>399.00</td>
<td>399.00</td>
<td>199.50</td>
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<tr>
<td></td>
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</tr>
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<td>100.00</td>
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<td>UNIT PRICE</td>
<td>RCV</td>
<td>DEPREC.</td>
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<tr>
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<td>JWL ALLOW</td>
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<td>1</td>
<td>1.00 EA</td>
<td>245.00</td>
<td>245.00</td>
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<tr>
<td>found at Tiffany.com</td>
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</tr>
<tr>
<td>12</td>
<td>JWL ALLOW</td>
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<td>1</td>
<td>1.00 EA</td>
<td>120.00</td>
<td>120.00</td>
<td>(60.00)</td>
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<td>Orig. Desc.</td>
<td>Gold hoop earrings</td>
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</tr>
<tr>
<td>Kohl's - 7/7/2011</td>
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</tr>
<tr>
<td>13</td>
<td>JWL EAF+++</td>
<td>Sterling Silver Hoop Earrings, 3SSAEL5001</td>
<td>1</td>
<td>1.00 EA</td>
<td>100.00</td>
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<td>(50.00)</td>
</tr>
<tr>
<td>Orig. Desc.</td>
<td>Silver hoop earrings</td>
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</tr>
<tr>
<td>14</td>
<td>JWL ALLOW</td>
<td>24kt gold yellow heart bracelet</td>
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<tr>
<td>15</td>
<td>JWL ALLOW</td>
<td>Diamond and heart yellow gold bracelet</td>
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<td>150.00</td>
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<td>Diamond and heart yellow gold bracelet</td>
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<tr>
<td>16</td>
<td>JWL ALLOW</td>
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<tr>
<td><strong>Totals:</strong></td>
<td><strong>014781471-012-Theft</strong></td>
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<td></td>
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</tr>
</tbody>
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**Line Item Totals: PEREZ__CAPT_JANE**

| | | | | | | | | **4,213.38** | **1,984.20** | **2,229.18** |
## Recap by Room

**Estimate: PEREZ_CAPT_JANE**  
014781471-012-Theft  

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>4,213.38</td>
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**Subtotal of Areas**  

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<th>Description</th>
<th>Amount</th>
<th>Percentage</th>
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<tbody>
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<td>100.00%</td>
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**Total**  

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<th>Description</th>
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<th>Percentage</th>
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<tbody>
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<td>4,213.38</td>
<td>100.00%</td>
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</table>
## Recap by Category with Depreciation

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<tr>
<th>Items</th>
<th>RCV</th>
<th>Deprec.</th>
<th>ACV</th>
</tr>
</thead>
<tbody>
<tr>
<td>CAMERAS, CAMCORDERS &amp; EQUIP.</td>
<td>290.94</td>
<td>145.47</td>
<td>145.47</td>
</tr>
<tr>
<td>JEWELRY &amp; WATCHES</td>
<td>3,922.44</td>
<td>1,836.73</td>
<td>2,086.71</td>
</tr>
<tr>
<td><strong>Subtotal</strong></td>
<td>4,213.38</td>
<td>1,984.20</td>
<td>2,229.18</td>
</tr>
<tr>
<td>Material Sales Tax @ 5.000%</td>
<td>210.67</td>
<td>99.21</td>
<td>111.46</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>4,424.05</td>
<td>2,083.41</td>
<td>2,340.64</td>
</tr>
</tbody>
</table>
**Incident Information**

**Date/Time:** 06/22/2011 21:04
**Incident Location:** 9307 Marycrest St, Fairfax, VA 22031

**Organization:** DEPUTY CHIEF FOR PATROL

**Disposition:**

**Weather and Light Conditions:** CLEAR/DARK - STREET LIGHTS

**Nature of Case:** LARCENY - ALL OTHER LARCENY

**Events**

**Description:** LARCENY - ALL OTHER LARCENY

**Alcohol, Drugs or Computers Used:**
- [ ] Alcohol
- [ ] Drugs
- [ ] Computers

**Criminal Activity:**

**Forced Entry:**
- [ ] Yes
- [ ] No

**Weapons:**
- [ ] 1.
- [ ] 2.
- [ ] 3.

**Entry:**

**Exit:**

**How Left Scene:**

**Bias Motivation:**

**Bias Target:**

**Bias Circumstances:**

**Hate Group:**

**Security:**

**Location Type:** TOWNHOUSE

**Complainant**

**State Code:**

**Name (Last, First, M):** Same as victim# 1

**Race:**

**Sex:**

**DOB:**

**Age:**

**Address:**

**Home Phone:**

**Cell Phone:**

**Employer Name/Address:**

**Business Phone:**
<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
<th>Quantity</th>
<th>Units of Measure</th>
<th>Value</th>
<th>Recovery Date</th>
<th>Teletype No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Item</td>
<td>JADE AND DIAMOND GOLD RING</td>
<td>1.00</td>
<td>Units of Measure</td>
<td>$150.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Item</td>
<td>WHITE GOLD DIAMOND RING</td>
<td>1.00</td>
<td>Units of Measure</td>
<td>$150.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Item</td>
<td>WHITE / YELLOW DIAMOND NECKLES W/ YELLOW</td>
<td>1.00</td>
<td>Units of Measure</td>
<td>$150.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Item</td>
<td>WHITE GOLD BLUE NECKLES W/WHITE CHAIN</td>
<td>1.00</td>
<td>Units of Measure</td>
<td>$150.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Item</td>
<td>WHITE GOLD AND DIAMOND BLUE RING</td>
<td>1.00</td>
<td>Units of Measure</td>
<td>$150.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Item</td>
<td>GOLD HOOP EARRINGS</td>
<td>1.00</td>
<td>Units of Measure</td>
<td>$150.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Item</td>
<td>SILVER BRACLET</td>
<td>1.00</td>
<td>Units of Measure</td>
<td>$150.00</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
# Incident Report

**Case Number:** 2011-1730286  
**FAIRFAX COUNTY POLICE DEPARTMENT**  
**Date Approved:** 06/23/2011

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
<th>Quantity</th>
<th>Units of Measure</th>
<th>Value</th>
<th>Recovery Date</th>
<th>Teletype No</th>
<th>Status</th>
<th>Jurisdiction Stolen/Recovered</th>
</tr>
</thead>
<tbody>
<tr>
<td>578768</td>
<td>JEWELRY/ PRECIOUS METALS (INCLUDES)</td>
<td>1.00</td>
<td></td>
<td>$150.00</td>
<td></td>
<td></td>
<td>STOLEN/ETC.</td>
<td></td>
</tr>
<tr>
<td>578769</td>
<td>JEWELRY/ PRECIOUS METALS (INCLUDES)</td>
<td>1.00</td>
<td></td>
<td>$150.00</td>
<td></td>
<td></td>
<td>STOLEN/ETC.</td>
<td></td>
</tr>
<tr>
<td>578770</td>
<td>JEWELRY/ PRECIOUS METALS (INCLUDES)</td>
<td>1.00</td>
<td></td>
<td>$150.00</td>
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<td></td>
<td>STOLEN/ETC.</td>
<td></td>
</tr>
<tr>
<td>578771</td>
<td>JEWELRY/ PRECIOUS METALS (INCLUDES)</td>
<td>1.00</td>
<td></td>
<td>$150.00</td>
<td></td>
<td></td>
<td>STOLEN/ETC.</td>
<td></td>
</tr>
</tbody>
</table>

- **Description:** GOLD HEART BRACLET
- **Description:** GOLDEN DIAMOND BRACLET
- **Description:** SILVER HOOP EARRINGS
- **Description:** JADE AND GOLD NECKLES W/CHINESE SYMBOL

**Related Document Information:**

- **Printed by:** (8612) CASAS, TIA S  
  **at:** 7/14/2011 09:40

**USAA Confidential**
### Incident Report

**Case Number:** 2011-1730286  
**FAIRFAX COUNTY POLICE DEPARTMENT**  
**Date Approved:** 06/24/2011

---

#### Supplement Information - Officer Supplement

**Supplement Date:** 06/24/2011 05:28:59  
**On:** 06/06/2011 08:00 MON  
**Between:** 06/22/2011 20:30 WED  
**Supplement Officer:** WHILDKIN, WILLIAM C  
**EIN:** 3867

**Incident Location:**  
9307 Marycrest St, Fairfax, VA 22031

**Organization:** DEPUTY CHIEF FOR PATROL  
**Patrol:** 331  
**Sub:** 617.01

**Disposition:** FURTHER INVESTIGATION  
**Case Status:** Case Closed

**Weather and Light Conditions:** CLEAR/DARK - STREET LIGHTS  
**Time:** Received: 21:13  
**Arrived:** 21:34  
**Cleared:** 22:22

**Nature of Case:** LARCENY - ALL OTHER LARCENY

---

#### Property

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
<th>Quantity</th>
<th>Units of Measure</th>
<th>Value</th>
<th>Recovery Date</th>
<th>Jurisdiction Stolen/Recovered</th>
</tr>
</thead>
<tbody>
<tr>
<td>578758</td>
<td>JEWELRY/PRECIOUS METALS (INCLUDES PEARL EARRINGS)</td>
<td>1.00</td>
<td>Units of Measure</td>
<td>$150.00</td>
<td></td>
<td>FOUND</td>
</tr>
<tr>
<td>578758</td>
<td>JEWELRY/PRECIOUS METALS (INCLUDES PEARL EARRINGS)</td>
<td>1.00</td>
<td>Units of Measure</td>
<td>$150.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>578764</td>
<td>JEWELRY/PRECIOUS METALS (INCLUDES WHITE GOLD BLUE NECKLES W/WHITE CHAIN)</td>
<td>1.00</td>
<td>Units of Measure</td>
<td>$150.00</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Reference: Your claim payment

Dear Ms. Perez,

We've issued payment separately for the following claim:

<table>
<thead>
<tr>
<th>Claim #</th>
<th>014781471-12</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date of loss</td>
<td>June 22, 2011</td>
</tr>
<tr>
<td>Loss Location</td>
<td>Fairfax, Virginia</td>
</tr>
</tbody>
</table>

Here's how we determined your payment:

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Replacement cost</td>
<td>$4,424.05</td>
</tr>
<tr>
<td>Less recoverable depreciation</td>
<td>-$187.81</td>
</tr>
<tr>
<td>Less deductible</td>
<td>-$1,000.00</td>
</tr>
<tr>
<td>Actual cash value settlement</td>
<td>$3,236.24</td>
</tr>
</tbody>
</table>

Our current investigation is complete. A beneficial portion of your policy is the Loss Settlement Provision which provides for covered property losses to be settled at the actual incurred repair or replacement cost without deduction for depreciation. When the Personal Property claim exceeds $2,500 the policy will pay no more than the actual cash value until repair/replacement is complete.

After the repair/replacement is completed, we'll consider and calculate your recoverable depreciation as the lesser of the amount that was necessary to repair/replace the damaged property or the amount you actually spent, minus your deductible and any amount already paid for the damage to property. The maximum recoverable amount of depreciation is $187.81. We will not consider any repairs greater than our original estimate for the cost of repair/replacement costs unless you give us notice that your repair/replacement are greater than ours, and we approve your costs before you have the repair/replacement completed. The revised contents inventory is available on USAA.com.

**Required documentation**

Please send us copies of the repair contract, invoice, repair bill and/or receipt. These documents should provide:
- An itemized list of the work done and/or description of any item(s) replaced.
- Documentation of all costs.
- The completion date for work done and/or replacement date of any item(s) replaced.

For losses to a dwelling or to other structures, we may require a reinspection before releasing additional funds.
1 February 2012
Christopher Dietz
4318 Alton Place NW
Washington DC 20016

Dear Christopher Dietz:

Pursuant to section 18.2-119 of the Virginia State Code, this is to notify you that you are not permitted to enter the premises of or upon the property of Jane Perez, identified as 9307 Marycrest Street Fairfax VA 22031 including parking lots, grassy areas and sidewalks under any circumstances.

In the future, if you return to the property of Jane Perez, as identified above, even if you are accompanied or invited by a guest or resident, you may be subject to arrest and criminal prosecution for Trespassing.

Trespassing is a misdemeanor offense as specified in the Virginia Code and is punishable by up to twelve months in jail and a fine of not more than $2500, either or both.

A copy of this notice will also be sent to the County of Fairfax VA Police Department at 1437 Balls Hill Road McLean Virginia 22101.

Sincerely,

Jane E Perez
September 10, 2012

Jane Perez
9307 Marycrest Street
Fairfax, Virginia 22031

Re: File No. 2012-03491
Christopher Dietz, t/a Dietz Development, LLC

Dear Ms. Perez:

Thank you for sending the Compliance & Investigations Division of the Virginia Department of Professional and Occupational Regulation ("the Department") information regarding your situation.

A review has been completed of the above-referenced file involving Christopher Dietz, trading as Dietz Development, LLC. The Department has determined that Dietz has completed the requirements and made application for the required license and is no longer performing unlicensed activity; therefore, the above-referenced file has been closed.

This determination in no way negates your concerns but rather reflects the boundaries within which the Department functions. The ability to prosecute individuals or businesses extends only as far as is expressly determined by the local Office of Commonwealth’s Attorney and courts. Should you feel that you have cause for a civil action, you may wish to consult an attorney.

We regret not being able to assist you further in this matter. If you have any questions, please contact me at (703) 901-3548.
Sincerely,
S. Queen, Investigator
Compliance & Investigations Division

Governmental email is generally subject to disclosure pursuant to the Virginia Freedom of Information Act. However, if you have received this message in error, please notify the Sender and delete the message as well as all attachments.
Investigator Sherell Queen
Compliance & Investigations Division
DPOR
PO Box 7133
Woodbridge, VA 22195-7133
(703) 901-3548 cell
(866) 582-9946 fax
Sherell.Queen@dpor.virginia.gov
August 13, 2012

Christopher A. Dietz
Dietz Development, LLC
4318 Alton Place, NW
Washington, DC 22031

Re:  File No. 2012-03491
      Christopher A. Dietz, t/a Dietz Development, LLC

Dear Mr. Dietz:

The Compliance & Investigations Division of the Virginia Department of Professional and Occupational Regulation ("the Department") is reviewing the above-referenced file, pursuant to Title 54.1 of the Code of Virginia. Enclosed is a copy of the complaint for your review.

A check of the licensing records for the Board for Contractors fails to reveal a license for Christopher A. Dietz, trading as Dietz Development. If accurate, you may be practicing as a contractor in the Commonwealth of Virginia without a valid state license or certificate. Practicing a profession or occupation without the required license, registration, or certificate is a Class I misdemeanor punishable by up to one year in jail and a $2,500.00 fine.

You are requested to contact me immediately upon receipt of this notice. This may be your only opportunity to provide your position regarding the allegations.

Your cooperation is appreciated. If you have any questions, please contact me at (703) 901-3548.

Sincerely,

Sherell Queen, Investigator
Compliance & Investigations Division
Work Not Attempted:

- Fix outdoor flood light 520.00
- Install new window above garage door to include interior brackets and interior wooden trim per client request 520.00
- Install new Mr. Heater gas sale and cut leaning 575.00
- Install drain lines with drain pan for oil tank 525.00
- Change door lock set to 5蒲 575.00
- Replace 30" storage door to 5蒲 575.00
- Replace front door handles and deadbolt 575.00
- Inspect and repair bathroom storage door and master closet door as needed will close (replace with plain 30" doors) 575.00
- Paint crack at wall 575.00
- Replace all electrical outlets in master 575.00
- Paint laundry room in master 575.00
- Change all bedroom, laundry, and garage lights to recessed model 575.00
- Change all bathroom light fixtures to recessed model 575.00
- Clean room with walls, ceiling, and trim 575.00
- Paint ceiling and trim 575.00
- Paint trim and recessed ceiling lights 575.00
- Paint doors and trim 575.00
- Paint trim and recessed ceiling lights 575.00
- Paint front and back window 575.00
- Paint doors and trim 575.00
- Replace pantry doors 575.00
- Paint exterior door in kitchen pantry 575.00
- Paint inside kitchen pantry and pantry 575.00
- Replace boarded front window on house 575.00
- Paint and call front bay window panes 575.00
- Items not attempted but included in price summary (see items in red below)
100. Work not performed/Work done by another contractor:

- Damage to window and doors due to rain leaks: Work redo by another contractor.
- Work redo by another contractor.
- Work redo by another contractor.

125. Work not performed/Work done by another contractor:

- Reference Photos: Not professional: Graded work (passing through door will not close) / Work redo by another contractor.
- Work not performed.
- Bath and shower.
- Work was changed.
- Work done to walls (needed to be closed down): Work redo by another contractor.
- Work redo by another contractor.
- Work redo by another contractor.
- Work not performed/Work done by another contractor.
- Work not performed/Work done by another contractor.
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- Work not performed/Work done by another contractor.
Dietz Development
3 messages

Judy Tankersley <jtankersley@mybbb.org>  
To: jane.in.virginia@gmail.com  

Wed, May 30, 2012 at 3:18 PM

Dear Ms. Perez,

I wanted to respond to your follow-up contact with the BBB about your dispute with Dietz Development. I had advised you previously that we had not had interaction with the company on complaints or any other matter, so had very little file information, but would try to develop some by contacting them. We had asked the firm for basic company information to add to the profile information, but have not received that requested information. Our report indicates that situation and remains Not Rated. If you have not already done so, you should bring your concerns about contractor licensing issues to the government agencies that issue such licenses and regulate firms through them. In this case, it would be the Virginia state Department of Professional and Occupational Regulation.

Sincerely,

Judy Tankersley | Director of Operations

Tel: 202-393-8015
Fax: 202-393-1198
Email: jtankersley@mybbb.org
dc-easternpa.bbb.org

Better Business Bureau of Metropolitan Washington DC and Eastern Pennsylvania
1411 K Street NW, 10th Floor
Washington, DC 20005

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Jane Perez <jane.in.virginia@gmail.com>  
Sun, Jun 3, 2012 at 6:45 PM

To: Judy Tankersley <jtankersley@mybbb.org>

Ms. Tankersley,
Thank you for the follow up. I remember you saying that the process would be time consuming.

I do see the review by the BBB for Dietz Development LLC. Specially, the current BBB profile states that the founding information of Dietz Development could not be established by Dietz thus no grade. However, the company (Dietz) states that it was established in 2005 as per the on-line website Bigger Pockets (http://www.biggerpockets.com/companies/3813-dietz-development-llc). And external research shows 2007 as per another on-line website Manta (http://www.manta.com/ct/c86x9/dietz-development-llc).

Please advise as to next steps with the BBB. Clearly, this type of scenario: thousands of dollars damage to my home, con tactics though bogus court cases, unlicensed "work" while claiming to be licensed etc. is why the BBB was established, in order to protect consumers.

Note: I have filed a complaint with DPOR (http://www.dpor.virginia.gov/dporweb/enfocomp.cfm) regarding the unlicensed work.

[Quoted text hidden]

Jane Perez <jane.in.virginia@gmail.com> 
To: "Queen, Sherell (DPOR)" <Sherell.Queen@dpor.virginia.gov> 

Mon, Aug 13, 2012 at 11:39 PM

PS I had contacted the BBB which sent me your way. Please see below. Note as I discussed with the other interviewer, such consumer complaints cannot be issued when legal action is in process which maybe the reason why Dietz shows no other complaints (that and a lack of business). Dietz was quick to sue and quick to throw out that he "had a good lawyer" and would go to court." So he likely has used this technique before. I would be interested to see how many other "warrant's in debt" he has issued.

*Note: A lawyer is required by the State of VA for an LLC and although he had no lawyer with this case he claimed legal fees in his "warrant for debt" which was not possible without a contract stipulating such fees.

[Quoted text hidden]