

From: Support <support@accessory-helpdesk.com>

Date: December 14, 2013, 1:06:42 AM GMT+09:00

To: "Murakami, Karen" <XXX@bears.unco.edu>

Subject: Re: [The Accessories Store ] Contact Form from December 08 at 7:00PM

No it is not. We are within our rights to enforce the terms of sale agreement which stated that you are liable for \$250 in damages us any related fees which in this case brings the total to nearly \$500, and we have the right to collect the balance using a collections agency or wage garnishment and will do so. Thank you.

On Dec 10, 2013, at 5:30 AM, "Murakami, Karen" <XXX@bears.unco.edu> wrote:

Hi,

Well no one has replied to any of my emails. I have emailed you guys twice before and if you could have politely replied to me this there wouldn't have been this problem. And I believe it's a violation of my privacy if you do give my personal information. So it is up to you if you would like to drop then I will but if you would like to carry on, I will find a way.

Sent from my iPhone

On Dec 10, 2013, at 5:37 PM, "support@accessory-helpdesk.com"

<support@accessory-helpdesk.com> wrote:

No problem, thank you for emailing this threat in violation of our terms of sale agreement. This allows us to list your personal information with a collections agency for \$250, as we will do in the next few days due to a breach of the terms of sale contract as stated in the legally binding terms of sale. Good luck with your father and whomever else you wish to contact. There is an arbitration clause and a forum selection clause for NY so you have no recourse of any form. Thank you.

> Contact Form Submission:

>

> Name: karen

> Email: XXX@bears.unco.edu

> Phone:

> Body: Hi,

>

> I have not received a reply from this company. Also, I am going to report you to the BBB because I cannot live with a charger like this.

> I WANT MY MONEY BACK OR A REPLACEMENT.

>

> If you do not reply within 48 hours, which is ample amount of time, I will write to the BBB.

> My father is also a lawyer and I will ask him to help me get ahold of this company who scams people.

> It is your choice.