

Geez, who writes this stuff? Stuff in brackets [] are my comments. So customer friendly...when did Danny Snyder purchase the team?

2017 D.C. United Season Ticket Member Agreement

I understand that by signing this agreement I hereby give authorization to D.C. Soccer, LLC (“D.C. United”) to charge my credit/debit card (or withdraw from my bank account via Electronic Funds Transfer, if so selected by me) for my 2017 D.C. United Season Ticket Membership (that include tickets) and I agree to the terms and conditions listed herein. I understand that my subsequent installment charges will be made to my authorized card/account in association with my chosen payment plan until my tickets are paid in full. I shall not be entitled to any refund and am obligated to pay the full amount due. I understand that a refund for future D.C. United matches may only be processed in the event I am deployed for active military duty, relocated outside a 100-mile radius of Washington, D.C. for work or in the event of my **untimely passing** [*Uh, when would it be timely? And anyway, since when is “passing” a legal term of art? Passing what – a kidney stone?!*]. Accounts that cancel for any other reason will be responsible for the full balance on the account. In the event of deployment or **professional** relocation [*what if I use amateur or semi-professional relocation people? or do it myself? On a serious note: what if a non-professional worker (more than half of all workers) relocates? Is s/he allowed a refund?*], a cancellation will not be processed without written proof [**who decides what is acceptable “proof”?**]. For all membership payments, the foregoing payment authorization shall remain in effect for so long as my Season Ticket Membership remains in effect. I hereby warrant that I have the authority to authorize charges to the listed account for the purpose of paying my D.C. United annual Membership dues. **I understand and agree that D.C. United are not liable in any way for erroneous billing statements or incorrect charges and that should such an error occur in billing,**

D.C. United’s only responsibility is to correct it when and if D.C. United receive notice of the error.

There will be no refunds of any kind for these charges. [Wow – if they screw up and charge you more than what you agreed to for a sales price or for what you didn't order – too bad, so sad, the customer is SOL has to pay anyway].

D.C. United reserve the right to restrict entry to United games or Member events and/or revoke membership privileges if scheduled installment payments are not timely paid and/or if any authorized charge is refused by my credit card company or banking institution for any reason. I realize that if any credit card/debit or checking account number(s) listed on this form changes, I will promptly notify D.C. United and this authorization will remain in effect for the new account number(s). Under all payment plans, all payments are due on the dates specified regardless of game cancellations or rescheduling – refunds or exchanges in such events will then be handled under D.C. United standard ticket policies/terms and conditions. Failure to continue scheduled payments in the event of cancelled or rescheduled games may subject to your membership cancellation. **D.C. United reserve the right to charge a processing fee in the event a charge is refused for any reason. [um, how much?]**

D.C. United Standard Terms & Conditions

Rights Reserved. D.C. United reserve the right in their sole discretion to amend, update or modify policies, pricing, and procedures relative to Season Ticket Membership Program **upon notice to the member/account holder of record.**
[how much notice? What if I have a counter-proposal to the proposed change in terms?]

Account Ownership. Season Ticket Member accounts and/or account numbers are not transferable from one person or entity to another. The owner name under which an account has been purchased may not be changed, but only with the following exceptions: Legal name change, change in marital status, change in business name, dissolution of business, sale of business, or death of account holder. All requests for account information changes must be submitted in writing.
[how does a dead account holder send a request in writing?]

Your Season Ticket Account is a Revocable License. Membership elements including season tickets are owned by D.C. United. Season Ticket Membership (and included ticket(s)) is a revocable license issued by D.C. United to the individual or corporate entity name that appears on the account of record. Breach of any of the terms on page 1 or page 2 of this agreement shall entitle D.C. United to all available legal remedies, including but not limited to revocation or cancellation of your membership.

All Sales are Final. No Refunds or Exchanges. Payments must be timely made on or before the agreed upon payment plan dates. For those on installment payment plans, in the event you fail to make any timely required payments, D.C. United reserve the right to either (a) withhold your tickets for upcoming events until payment is made and the account is in good standing or (b) terminate your Membership, with any payments made prior to the termination date forfeited by you. *[so, overdraw your account and they terminate you and keep your money – even for future games]*

Restrictions: You agree not to transmit, distribute, or sell (or aid in transmitting, distributing or selling), in any media any description, account, picture, video, audio or other form of reproduction of any D.C. United game or any surrounding activities for which your ticket is issued *[BULLSHIT – NO I DON'T! I often take pictures of my kids and friends at games and in the parking lot]*. Your ticket(s) may not be used for any form of commercial or trade purposes, including, but not limited to, the sale of all or substantially all of your season tickets for non personal, business use, advertising, promotions, contests or sweepstakes, without the express written consent of D.C. United and Major League Soccer. *[I don't like this either. If I want to donate my tickets to a charity why shouldn't I be able to do that?]*

Assumption of Risk/Release of Liability: You or the holder of the ticket to any game or event voluntarily assume all risk and danger of personal injury (including death) and all hazards arising from, or related in any way to, the game (including, but not limited to, injuries caused by players, fans, soccer balls or other objects) whether occurring prior to, during or after the game, however caused and whether by negligence or otherwise. You and your guests agree that neither D.C.

United, Events DC, or their respective affiliates, employees, agents or owners are liable for any injuries from such causes. *[Uh, even when I get whacked in the head by falling stadium concrete? Or bitten by raccoon? Ha ha ha, but, no!]*

Fan Behavior: Any ticket holder who behaves in an unruly or disruptive manner, including, but not limited to, foul language, intoxication, physical or verbal abuse of other fans, stadium employees, game officials, players or coaches during, before or after a game may be asked to leave RFK Stadium. **The account holder of record is responsible for such behavior by anyone using his or her tickets. D.C. United reserve the right in the event of such behavior, to terminate your Season Ticket Membership without refund or other compensation.** *[Another crappy term for just being a fan – please define unruly, disruptive, foul language, and abuse. Is yelling “the blue team sucks” abuse of the Refs?].*

Use of Image. You (or the user of your ticket for any particular game) grant permission to D.C. United and MLS (and its designees and agents) to utilize your image, likeness, actions and statements in any live or recorded audio, video or photographic display or other transmission, exhibition, publication or reproduction made of or at the game in any medium or context for any purpose, including commercial or promotional purposes, without further authorization or compensation. *[No I don't. If you want to make money from my likeness you need to ask me first].*

Acceptance of Terms/Conditions: Upon remitting any full or partial payment toward your annual Season Ticket Membership dues, or by accepting delivery of your tickets and benefits, you acknowledge responsibility for payment of the full annual membership price, and accept and agree to the terms and conditions stated. *[I think I might just switch to buying tickets per game...]*