

DRAFT
OWNER LETTER

Dear Nissan Altima Owner:

Our records indicate that you are the owner of a 1994 or early 1995 Altima. Nissan has developed a new passenger air bag for your car that is less powerful when it inflates in a crash. Although no air bag can prevent all injuries, we expect that this new "depowered" air bag can help reduce the overall risk of air bag inflation-related injuries. As explained below, we would like to replace the air bag in your Altima with the new, "depowered" one at no charge to you.

In the past several months, you may have seen or heard media reports about the passenger air bag in these Altima models alleging that this air bag was too powerful when inflated and caused facial and eye injuries. Although reports of air bag related injuries are not unique to the Altima, nor to Nissan vehicles, Nissan wants to address any safe concerns you might have from this publicity and about the risk of air bag inflation-related injuries from the passenger air bag in your car.

Nissan is offering the new passenger air bag to maintain a high level of customer satisfaction and assure your confidence in your Altima. This "depowered" air bag meets a newer federal air bag safety standard adopted after your Altima was built. "Depowered" air bags that meet the newer federal standard, like the one that Nissan is offering, have helped reduce the overall risk of injury from air bag inflation, thereby enhancing safety.

Please call your Nissan dealer to make an appointment for your free replacement air bag. In addition, always observe the following safety tips:

- Always wear your seatbelts, sit upright and buckle up properly - lap and shoulder belts for adults, and child restraints, booster seats, or lap and shoulder belts as appropriate for the size and age of the child.
- Always place children 12 years old and under in the rear seat (and make sure they are properly restrained).
- Never put a rear-facing child seat in the front seat if the vehicle is equipped with a passenger air bag.
- Always move both driver and passenger seats as far back from the air bag as practical.

The service to provide you with your free replacement air bag will take approximately 2 hours. Please bring this letter with you when you bring in your Altima for its appointment.

If your dealer fails or is unable to install the free air bag, you may contact the National Consumer Affairs Office, Nissan North America, Inc. at P.O. Box 191, Gardena, California 90248-0191. The toll free number is 1-800-NISSAN1 (1-800-647-7261). If you reside in Hawaii, please call 1-808-836-0888.

You may also contact the Administrator, National Highway Traffic Safety Administration, 400 7th Street, S.W., Washington, D.C., 20590 or call the toll-free auto safety hotline at 1-888-327-4236. D.C. area residents may call 202-366-0123.

Thank you for your cooperation. We regret any inconvenience this may cause you, but we urge you to take advantage of this free offer.

NISSAN NORTH AMERICA, Inc.