

Hadeed In-Home & Office Cleaning Services

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Message Provider



Contact Information

Joe Hadeed 3228 Duke St Alexandria VA 22314 (Map it) (571) 255-7054 (703) 836-1111 (703) 212-8328 (fax) www.joehadeed.com

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Business Description

Hadeed in-Home Office Cleaning Services has a long tradition in the Washington area for the cleaning, repair and restoration of carpets and rugs. The... read more

Service Area

Entire Area



Operating Hours

Mon-Sat 8:00 Am-6:00 Pm

Services Include

Rug and restoration, sales, safe, secure, storage, appraisals, carpet, upholstery, maid, hardwood floor, polishing, tile, grout & air duct cleaning.

Payment Options









24 Hour/Emergency Service:

Yes



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Overview

Media

NOTICE: Unwilling Participant

Date Added: 10/18/2013

This provider has asked to be removed from Angie's List, While we do not honor requests to remove a provider from the List, we do withhold unwilling participants from Category and Keyword requests.

Grades & Reviews in Carpet Cleaning (32)

?	Recent	All
Overall	С	С
Price	С	С
Quality	С	С
Responsiveness	С	С
Punctuality	С	С
Professionalism	С	С
All Reviews	32	81
Non-Member Reviews	2	3
POH Nominations	0	2
Disputes	1	1

Click to view Review Histogram

Filter Reviews: Member Reviews

D 10/27/2013 They would not provide cost details up front. They picked up the carpets on time, and then sent us an inspection report several days later that outlined the....

C 9/19/2013 They failed to show up, call when they were running late, and I have used them previously. When I have used them previously for my oriental rugs they have done...

This review reflects an experience in which work was not performed.

F 8/10/2013 Took 9 rugs of different sizes to Alexandria location, Was quoted price of \$26 to clean a 2x3 ft rug. I stated I had a 50% off coupon and was told that \$26...

This review reflects an experience in which work was not performed.

Service Provider Response: Hi [removed member name], Thank you for posting about your recent experience with us. Hadeed In-Home & Office Cleaning Services...



HADEED RUG CLEANING CO

Write a Review

Contact Information

joe hadeed 535 MAPLE AVE W VIENNA VA 22180 (Map it) (703) 938-6262 (866) 423-3331 (703) 212-8328 (fax) http://joehadeed.com

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Business Description

cleaning and repair of oriental rugs. thorough hand washing of rugs at our plant, with soaking and deodorozing for smelly and extra dirty rugs.... read more

Service Area

Washington Dc and Metropolitan Area Including Northern Virginia & Maryland

Operating Hours

Mon	07:00 AM - 07:00 PM
Tue	07:00 AM - 07:00 PM
Wed	07:00 AM - 07:00 PM
Thu	07:00 AM - 07:00 PM
Fri	07:00 AM - 07:00 PM
Sat	07:00 AM - 07:00 PM -

Services Include

CARPET CLEANING AND CLEAN, REPAIR, OR RESTORE CHINESE RUGS, HAND HOOKED RUGS, HAND WOVEN RUGS, WOOL RUGS, FINE PERSIAN AND ORIENTAL RUGS, WALL TO WALL RUGS (ON SITE).

24 Hour/Emergency Service:

Yes

In Business Since:

1955

On Angie's List Since:

September 2007

Warranties/Guarantees

True

Trade License Information

No Trade License Information is available.

Eco-Friendly Accreditations

No Eco-Friendly Accreditations.



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Overview Media

NOTICE: Penalty Box

Date Added: 9/1/2009

Angle's List offers a fast, but effective, resolution service if a member ever runs into problems with a provider they have hired. Providers that fail to provide a written response when a member initiates our Complaint Resolution Process find themselves in the Penalty Box. One of our members has engaged this provider in our Complaint Resolution Process and until we receive a written response, it will remain in the Penalty Box.

Grades & Reviews in Carpet Cleaning (4)

?	Recent	All
Overall	Α	В
Price	Α	В
Quality	Α	В
Responsiveness	Α	В
Punctuality	Α	В
Professionalism	Α	В
All Reviews	4	14
Non-Member Reviews	0	0
POH Nominations	0	0
Disputes	0	1

Click to view Review Histogram

Filter Reviews: Member Reviews

They were very nice on the phone and very professional. They told me they would save a special service for me.

This review reflects an experience in which work was not performed.

A 7/9/2012 They were very professional and did a good cleaning job.

A 2/29/2012 It turned out very well. I have been using them for 25 years and they have always been wonderful. If something isn't right, they will come back and correct...

A 2/23/2012 They took their time to talk to me. They discussed with me quality of carpets/rugs and what makes a good quality carpet/rugs. They provided an excellent service...

View all Reviews >>



Joe Hadeed Oriental Carpet Cleaning

Write a Review

Contact Information

VA 22180 (703) 836-1111

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On Angie's List Since:

November 2013

Trade License Information

No Trade License Information is available.

Eco-Friendly Accreditations

No Eco-Friendly Accreditations.

Bonded:

No

Insured:

No

All statements concerning insurance and bonds are informational only, and are solf-reported, Since insurance and bonds can expire and can be cancelled, homeowners should always check such information for themselves.

Search Google For This Company

Check the Better Business Bureau

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Grades & Reviews in Carpet Cleaning (3)

Media

?	Recent	All
Overall	В	В
Price	В	В
Quality	В	В
Responsiveness	С	В
Punctuality	С	В
Professionalism	С	В
All Reviews	3	4
Non-Member Reviews	0	0
POH Nominations	0	0
Disputes	0	0

Click to view Review Histogram

Filter Reviews: Member Reviews

A 4/5/2014 They picked them up, nice guys. They cleaned them and brought them back. They looked great and smelled clean. I will have them come again.

I dropped an old rug off for cleaning in October. A week or so later I was contacted was staff at Hadeed about also having the fringe replaced for an additional...

D 11/11/2013 It went very poorly. Pick up had to be rescheduled multiple times (Hadeed missed their appointed times). Carpet was to be repaired and cleaned. I was...

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