

Location: [Redacted] NW, WASHINGTON, DC 200

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## Hadeed In-Home & Office Cleaning Services

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### Contact Information

Joe Hadeed  
 3228 Duke St  
 Alexandria VA 22314 (Map it)  
 (571) 255-7054  
 (703) 836-1111  
 (703) 212-8328 (fax)  
[www.joehadeed.com](http://www.joehadeed.com)

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### Business Description

Hadeed in-Home Office Cleaning Services has a long tradition in the Washington area for the cleaning, repair and restoration of carpets and rugs. The... [read more](#)

### Service Area

Entire Area



### Operating Hours

Mon-Sat 8:00 Am-6:00 Pm

### Services Include

Rug and restoration, sales, safe, secure, storage, appraisals, carpet, upholstery, maid, hardwood floor, polishing, tile, grout & air duct cleaning.

### Payment Options



### 24 Hour/Emergency Service:

Yes

[Overview](#) [Media](#)

NOTICE: Unwilling Participant

Date Added: 10/18/2013

This provider has asked to be removed from Angie's List. While we do not honor requests to remove a provider from the List, we do withhold unwilling participants from Category and Keyword requests.

### All Reviews

Reviews submitted for this Service Provider: 1 to 10 of 32

### Filter Reviews

By Categories:   
 By Review Type:   
 By Grade:   
 By Date:

A	22%
B	9%
C	16%
D	3%
F	50%

### Review Date: October 27, 2013

Company Name: Hadeed In-Home & Office Cleaning Services  
 Category: Carpet Cleaning  
 Services Performed: Yes  
\* More Weight is given to a review where work has been completed.  
 Work Completed Date: April 20, 2013  
 Hire Again: No  
 Approximate Cost: \$5,000.00

Description Of Work:  
 Inspec, clean and appraise several oriental carpets

### Member Comments:

They would not provide cost details up front. They picked up the carpets on time, and then sent us an inspection report several days later that outlined the issues with each carpet. Per their report, several needed minor repairs and they recommended that several have edging sewn to the underside so they would lay flat better. They provided only minimal idea of what it would cost to do the work they recommended be done - they quote prices on a per foot basis rather than saying "it will cost x for this carpet". We opted to not do any repairs, but agreed that they sew some edging on several. They then proceeded with the work. We were shocked to receive a bill about 2 weeks later for approximately \$10,000. We disputed the charges and asked that they show us what was done. They insisted on getting paid first before they would deliver the carpets for our inspection. After several calls, they agreed to reduce the price to \$5,000. The lack of transparency in pricing, unwillingness to show us the work or deliver the carpets until after we had paid were major issues. Their overall attitude was you either pay or we keep the carpets. I would look elsewhere in the future.

[Concerns? Please tell us!](#)

<b>Overall</b>	<b>D</b>
Price	F
Quality	B
Responsiveness	F
Punctuality	D
Professionalism	F

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