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14/02/99, Keshav Das, Dubai.....tyre....

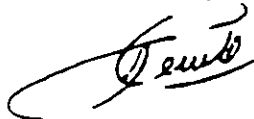
Subsequently, it appears to be increasingly obvious that there exists an inherent problem in the bonding of the thread to the casing. Whilst the Tamimi Engineer was none committal when I asked him to verify this point, his reply did not do anything to disperse my fast growing conviction that there is a distinct problem with all or at least a certain production run of this particular tyre. If this is true, it follows that you a very serious problem on you hands, and therefore I must inform you that Al Jazirah vehicles will not accept any liability whatsoever for any vehicle or human damage caused by any accident, over any time frame, that is the result of thread separation of this nature, and will hold Firestone Tyre Company wholly and fully responsible for any damages be it to vehicles, persons, consequential or legal which may be levied against our Company.

At this time, and despite the serious nature of the recent accident in Riyadh where the vehicle completely overturned, there has been no injuries but this is simply sheer luck.

I need your urgent attention to this potentially hazardous problem, and expect an immediate reply to this communication.

In urgent anticipation of your earliest reply I remain.

Yours sincerely,



JOHN GARTHWAITE
NATIONAL SERVICE DIRECTOR

CC: President
Vice President
General Manager
Marketing Director
Glen Drake - Dubai

Cliff

VIN NO [REDACTED]

PLATE NO SA-385 Num

SPACE AT ACCIDENT 120 MPH

PE00-020 3636